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If you insert the serial port line in the "device manager", not to see the COM, but to display "unknown Device", then replace the computer and USB test, if this is the case, it may be a serial line failure, it is recommended to return to the factory to replace. Figure:
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Step three: See the device manager set to identify the COM device, the next figure is a LED display application software, the software can set the port change COM slogan, the same
Step four: If there are no more COM ports in the software, or the selected COM port is still unable to connect, then you need to change the COM number in the device manager, right click the "COM" port in the map, and select the attributes, such as the figure:
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After clicking "attribute", the first shot is a regular column. The status of the device shows "this device is working properly". The driver installation does not appear to be a problem, and then click "port settings", such as:
After clicking "Port Settings", "Bits per second" is the parameter
setting of the baud rate. If you need to change it, you can change the baud rate of the serial cable here, and then click "OK" as shown in the figure
If the user changes the port of the serial line, click "Advanced" in "Port Settings", the COM port setting page will pop up immediately, select the COM port that matches the communication software, and then click "OK" as shown in the figure:
After setting the port number of the serial port line, you can return to the "device manager" to see if the port line has changed the port number. If the port number is still unchanged, you can click the update driver lcon in the upper right corner of the "device manager" to update the port number (the general win7 system will automatically update the port number, XP system after the system is set up. "You need to update the driver to see if the port number is changed. For example, click Scan key:
The installation of serial port has been introduced, and the whole process has been used. If there is an installation fault on the serial cable or an exclamation mark before the COM port, it can be tested on other computers. If the same phenomenon occurs, it is recommended that the factory be repaired. In the use of communication problems, please check if your inserts are in good contact, the port number is wrong, the baud rate has been changed, and the device can turn off the power reboot, or let the device identify the serial line and so on to exclude
The fault, but it does not exclude the compatibility problem.
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